TELEMARKETING COMPLAINT

MAIL TO: CONSUMER PROTECTION
ATTORNEY GENERAL'S OFFICE
9001 MAIL SERVICE CENTER
RALEIGH, NC 27699-9001
TELEPHONE: (919) 716-6000
FAX: (919) 716-6050

YOUR INFORMATION

Your Name ___ Mr.___ Mrs.___ Ms. ____

Address ____

City ___________________________ State _________________ Zip ___________________

Phone: Home (____) ________________ Business (____) ___________________________

Email: ____

Age*: ___________________________ (*not required)

SPOUSAL INFORMATION (if filing the complaint jointly)

Spouse's Name ___ Mr.___ Mrs.____

Phone: Home (____) ________________ Business (____) ___________________________

COMPANY OR PERSON YOU ARE COMPLAINING ABOUT
(provide as much information as you have)

Name____

Address ____

City (or Canadian Province) ______________________________

State (or Postal Code) _________________ Zip _______________

Country _________________

Phone Number ____________________________ Fax Number _______________________

Contact Person or Representative____

TELL US ABOUT YOUR COMPLAINT

Date of the Call ____

What was the product or service offered (if appropriate)? ___________________________

Did the telemarketer say you had won money or a prize? ____Yes ____No

How much did the telemarketer ask you to pay? ____________________________________

Did you give the telemarketer money or authorize payment? ____Yes ____No

If yes, was payment type by:

_______ Cash?	_______ Personal Check?
_______ Certified Check?	_______ Money Order?
_______ Installment?	_______ Visa/MasterCard?
_______ Other Credit Card?	_______ Western Union?
_______ Moneygram?	_______ Other Wire Transfer?
_______ Checking/Savings Account Debit?	_______ Other?

Amount Paid or Lost?____

DESCRIBE THE TRANSACTION, THE TELEMARKETER'S PITCH, AND YOUR DESIRED OUTCOME.

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Attach additional sheets as needed and a **copy** of all papers involved, such as:

- Bank statements
- Counterfeit Cashier's checks
- Wire transfer receipts
- Letters from the company (with envelopes)
- Cancelled checks
- Money orders
- Advertisements
- Your notes
- Demand Drafts
- Certified checks
- Credit card statements
- Newspaper ads
- Tapes of phone calls
- Courier receipts

The information I have provided is true and accurate to the best of my knowledge.

YOUR SIGNATURE ____

DATE _________________________

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The Attorney General's Consumer Protection Division acts to protect the public from unlawful business practices. While we can often assist with the mediation of a dispute, we do not have the authority or resources to act as a lawyer for consumers in individual disputes. We encourage citizens to send us information about suspect business practices because this helps us identify areas for enforcement.