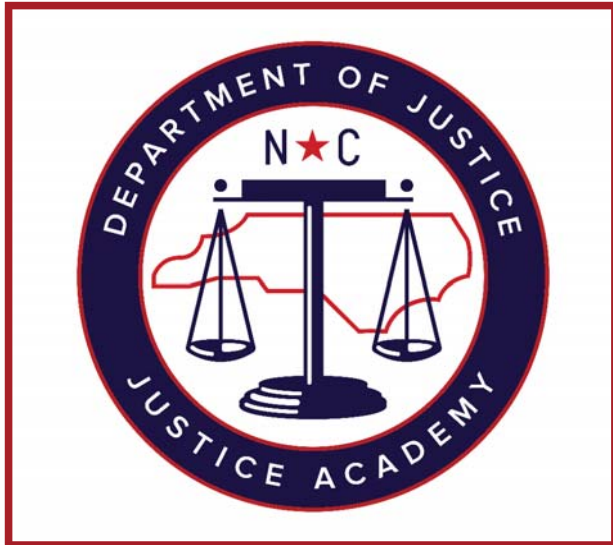


ANNUAL REPORT

FY 2018-2019



TABLE OF CONTENTS



Executive Report.....	2	Retirements, Promotions, and New Hires	7
Organizational Values.....	3	Organizational Chart.....	8
Strategic Plan Update.....	4	FY 18/19	
Training Highlights.....	5	By the Numbers Infographics.....	9
Support Services Highlights.....	6	Looking Ahead	14

EXECUTIVE REPORT

Service

Agencies across the criminal justice industry use versions of the term 'service'; 'community service,' 'to protect and serve', and 'customer service', etc. From community policing to crime prevention to criminal investigation, our partner agencies do a wonderful job serving the residents of their communities. Your North Carolina Justice Academy strives to serve each of you to the best of our ability. It is a pleasure to share with you some of the most critical ways we accomplished this in FY 2018-19.

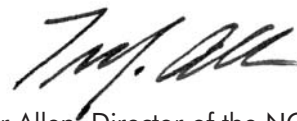
New and revised training courses were launched during this past fiscal year, to include Basic Narcotics Investigator, Drug Diversion Investigator and Supervisor, and First Line Supervisor. Our Advisory Groups helped us to coordinate several critical revisions to BLET, Instructor and Specialized Instructor Training, Telecommunicator, Detention Officer, and Speed Measuring Instrument Training programs. Quality Assurance positions have been added to each campus to help ensure our training materials go through a comprehensive review before being released to the field. Our Basic School Resource Officer (SRO) and Advanced SRO Survival courses have also been revised. The Basic course now includes a 'train-the-trainer' module allowing us to meet Commission and Legislative training mandates for SROs. Finally, our staff created relevant and engaging training for in-service topics mandated by the Commissions.

In pursuit of our strategic goals the NCJA made several improvements to our Support Services Division. At our Edneyville Campus, we hosted representatives from nineteen states and multiple federal agencies for the 1st Annual Acadis Readiness Summit. This forum discussed methods for maximizing the efficacy of our training management and online delivery platform. In addition, final plans are in effect for the renovation of Residence Halls 'B' and 'C' on our Salemburg Campus. Lastly, recording of our new podcast series has begun, and we are excited to release it in the coming months.

The NCJA built new partnerships over the past fiscal year, as well as solidifying existing ones. We have strengthened our partnership with the Forensic Test for Alcohol Branch of the NC Dept. of Health and Human Services, resulting in an expanded usage of our Acadis system. In addition, we are in the early stages of a partnership with NC Emergency Management. This developing partnership holds great potential for training opportunities benefiting our stakeholders.

In numerous ways, the NCJA is meeting its' mission of enhancing the careers of NC criminal justice officers through research, education, and training. That is our commitment of service to the officers and agencies of North Carolina. Officers receive services that are provided by staff members that most of you may not meet while on our campuses.

The NCJA lost one of our supporting members during our last year. Chris Jackson was committed to serve all who attended training or meetings at the West Campus. His warm personality, high work ethic, and willingness to help others were impossible to ignore. We dedicate this Annual Report to Chris in appreciation of his service to the North Carolina Justice Academy and the citizens of our great state. Several members of his family shared that Chris "loved working at the Academy." We appreciate his commitment to the NCJA and our stakeholders. We will forever miss him.



Trevor Allen, Director of the NCJA



Chris Jackson

April 13, 1978 – April 6, 2019

ORGANIZATIONAL VALUES

Our Mission: “To serve the citizens of North Carolina by enhancing the careers of criminal justice officers through research, education, and training.”

About the North Carolina Justice Academy (NCJA)

The North Carolina Justice Academy is a division of the North Carolina Department of Justice and acts under enabling legislation to provide Basic and Advanced Law Enforcement Training to North Carolina’s 100 counties. Training is offered at our campuses in Salemburg and Edneyville as well as self-paced independent and blended web courses.

Trevor Allen, Director of the NCJA



STRATEGIC PLAN UPDATE

Launched in March of 2018, the NCJA's Strategic Plan rests on five goals.

1. **Establish and deliver a menu of cutting-edge training courses most critical to stakeholder needs.**
 - a. Prescription Drug Diversion
 - b. Domestic Violence
 - c. Opioid and Fentanyl processing classes
2. **Increase NCJA commitment to research and development of training materials**
 - a. First edition of the NCJA Journal released in June of 2019
 - b. Nineteen trade publications and/or presentations by staff
3. **Diversify NCJA training delivery platform**
 - a. New Telecommunicator Simulators
 - b. Podcasts are being recorded to launch soon
4. **Establish a priority list of academy service enhancements which improve the overall student experience**
 - a. Residence Hall "C" under renovation
 - b. Working on design for Residence Hall "B"
 - c. Preplanning underway on Simunitions Training Facility improvements
5. **Organize and conduct annually a minimum of four events in support of the Concerns of Police Survivors (C.O.P.S.).**
 - a. Charity Motorcycle Ride
 - b. Soup & Sandwich Fundraisers
 - c. NC C.O.P.S. Annual Business Meeting
 - d. Blue Jeans fundraiser for NC C.O.P.S.
 - e. NC Peace Officers' Memorial Day Ceremony



TRAINING HIGHLIGHTS

The Campus Training Staff includes Administrative Specialists, Training Instructors/Developers, and Attorneys. This team holds responsibilities of research, development, and training delivery. In parallel with their duties, NCJA staff presented at regional and international conferences throughout the fiscal year while developing courses to address immediate issues and needs facing criminal justice professionals.

Some of these relevant and innovative trainings include Opioid and Fentanyl processing classes, implications of social media influence for School Resource Officers, Basic Narcotics Investigator, First Line Supervisors class, and a Prescription Drug Diversion Course created in partnership with CJ Standards. In addition, a new train-the-trainer course was created for our Basic School Resource Officer (SRO) course. This allows dissemination of our course to ensure SROs receive, and students benefit from, the best training available.

We are also thankful for our partnerships and advisory groups that helped us administer updates to BLET, Instructor Training, Telecommunicator, Detention Officer, and Speed Measuring Instrument Training programs. To support our dedication to researching and developing at the highest levels, Quality Assurance specialists were positioned at each campus to ensure thorough review of materials prior to course implementation in the field.



SUPPORT SERVICES HIGHLIGHTS

The Support Services division had a fantastic 18/19 fiscal year and is proud to present the following highlights.

2018-19 Support Service Highlights:

- First Annual Acadis Summit
- State Employees Combined Campaign
- Campus tours
- Hurricane Florence recovery
- Peace Officers' Memorial

Operations:

- Residence Hall "C" prepared for renovation
- Awarded funding to renovate Residence Hall "B"

ISS:

- Acadis Software improvements
- New NCJA Academic Journal
- Podcast recordings underway
- Learning Resource Center collection audit
- New classroom technology

Business Office:

- Administered new service contracts for Edneyville campus
- Continued development of our bookstore's website
- Developed tracking spreadsheet for adjunct contracts

Grants:

- Governor's Crime Commission
- NC Emergency Management
- Governor's Highway Safety Program
- Homeland Security Grant Program



Peace Officers' Memorial Day, May 2, 2019, Greensboro, NC

RETIREMENTS, PROMOTIONS, AND NEW HIRES

Passed

Chris Jackson - Grounds Worker

Retired

Janet Dunn - Administrative Specialist

Roger Barolet - Residence Hall Manager

Promoted

Dan Worley - Senior Developer Manager

Greg Raynor - HVAC Mechanic I

New Hires

Kevin Tingen - Coordinator I

Jessica Bullock - Coordinator I

Merrily Cheek - Coordinator I

Paul Phelan - Coordinator I

William Loucks - Coordinator I

Candace Evans - Housekeeper

Michael McLamb - Security Guard

Andrew Nevins - Administrative Specialist

Nathan Bright - Social Research Associate

Whitney Givens - Quality Assurance

Amber Burgess Cox - Domestic Violence

Nick Dailey - General Utility Worker

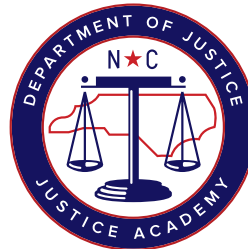
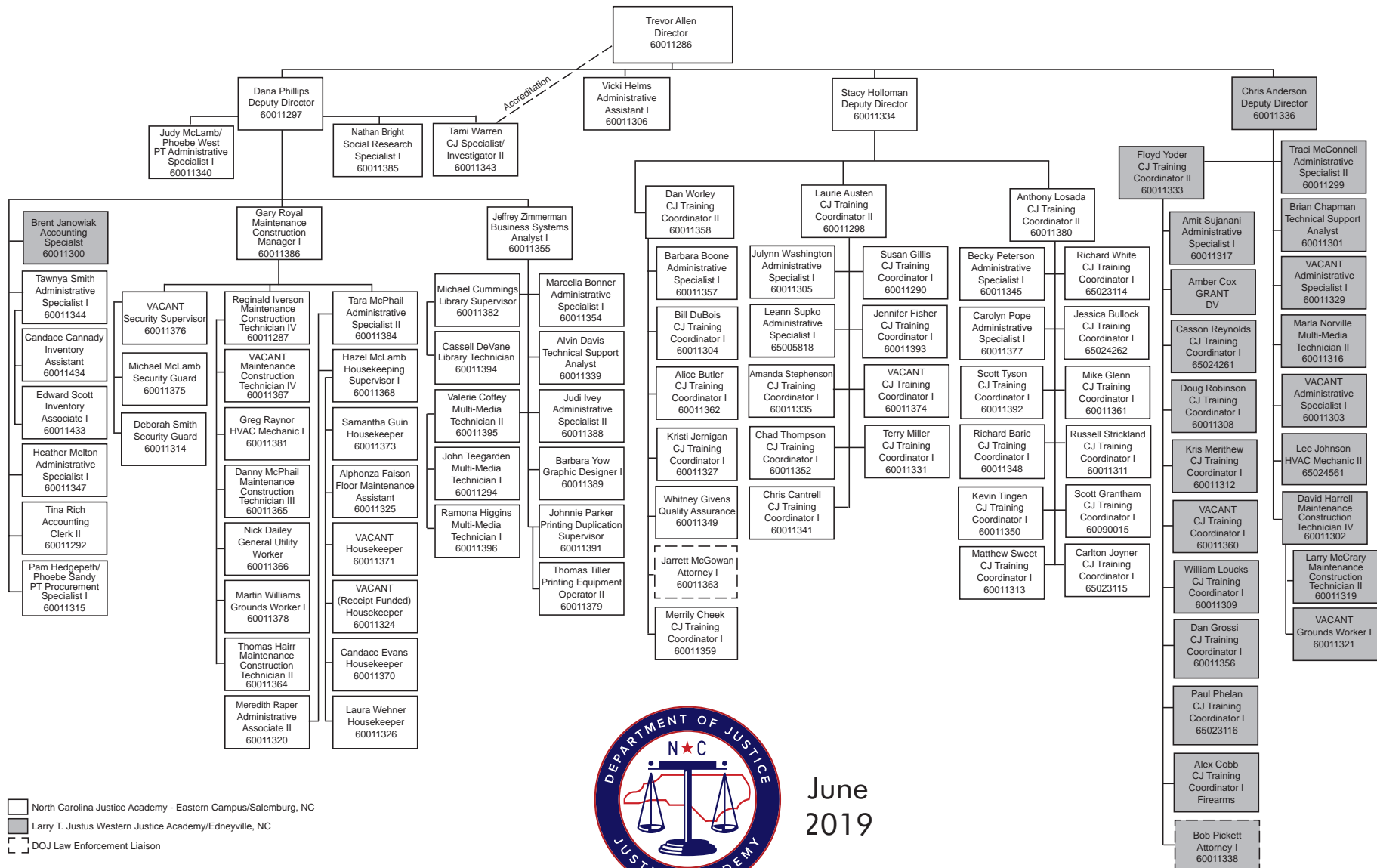
Samantha Guin - Housekeeper

Dan Grossi - Coordinator I

Leann Supko - Administrative Specialist



ORGANIZATIONAL CHART



June
2019

FY 18/19 BY THE NUMBERS INFOGRAPHICS

Academy Classes Offered - 549

Salemburg
259

Edneyville
161

Off Campus
129

Outside
Agencies
257

Salemburg
3,833

Edneyville
2,278

Off
Campus
4,424

Outside
Agencies
4,669

Students trained in person - 10,535

Online Completions -142,510

118 Online
classes
offered

Bed nights spent
on campus
37,623

Edneyville
6,921

*Salemburg
30,702

*Residence Hall "C" closed April 1, 2019

FY 18/19 BY THE NUMBERS INFOGRAPHICS

Academy
Facebook
Page Views

248,410
1st Qtr.

218,943
2nd Qtr.

235,022
3rd Qtr.

336,188
4th Qtr.

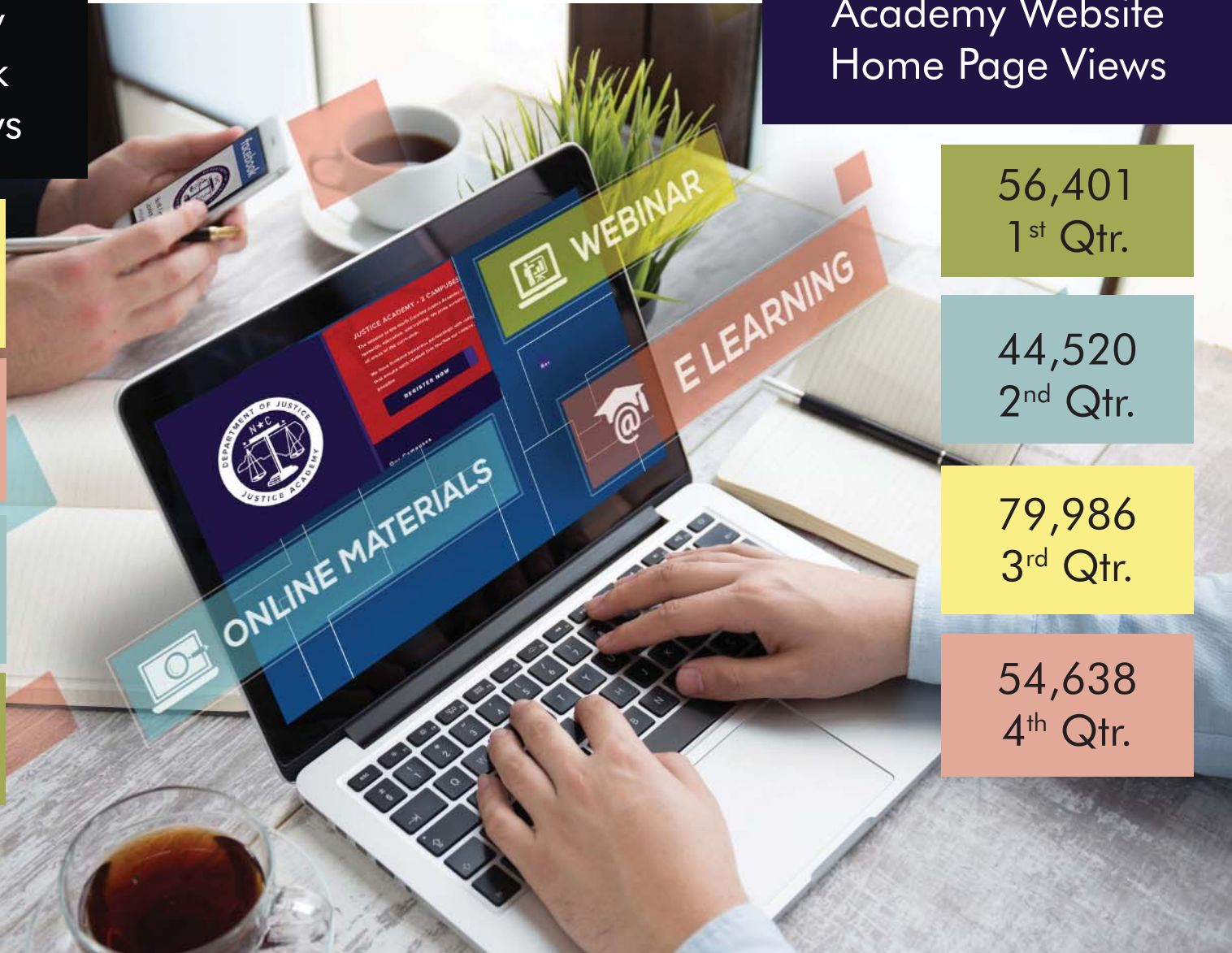
Academy Website
Home Page Views

56,401
1st Qtr.

44,520
2nd Qtr.

79,986
3rd Qtr.

54,638
4th Qtr.



FY 18/19 BY THE NUMBERS INFOGRAPHICS

NCJA Print Shop
Pages Printed

3,477,583 - 1st Qtr.

3,438,837 - 2nd Qtr.

3,246,662 - 3rd Qtr.

3,201,193 - 4th Qtr.

Total Number of
Pages Printed
13,364,275

Graphics Jobs

Salemburg Edneyville
1,445 990
1st Qtr.

Salemburg Edneyville
1,943 873
2nd Qtr.

Salemburg Edneyville
5,265 641
3rd Qtr.

Salemburg Edneyville
2,384 1,337
4th Qtr.

NCJA Learning Resource Center

Over 18,000
items in collection

Total number
of checkouts
293

14,500 print
materials

2,200 lesson
plans

1,900
electronic/
A-V/digital
media

50 journal/magazine subscriptions,
many available electronically

NCJA Video Production

Total Videos Produced - 43

10
1st Qtr.

13
2nd Qtr.

13
3rd Qtr.

7
4th Qtr.

Video
Length:

97
hrs

32
mins

54
secs



FY 18/19 BY THE NUMBERS INFOGRAPHICS



LOOKING AHEAD

Partnerships, growth, and continued service to those who serve us

As the NCJA celebrates the completion of another successful year, we are excited to plan and strive to achieve the following initiatives:

Strategic Partnerships

- CJ and Sheriff Standards Acadis partnership
- NC Emergency Management partnership
- Backup generators for campus utilization as a first responder shelter during storms

Upcoming Construction

- Residence Hall "B" preparing for renovation
- Completion of Residence Hall "C" renovation
- Upgrade of Simunitions Training Facility

Improved Technology

- Online Bookstore
- Continuing implementation of online classes
- Installation of the state's second Telecommunicator Simulator

