You MUST Use Google Chrome or Microsoft Edge Browser DO NOT ATTEMPT TO DO THIS ON YOUR PHONE/TABLET

PORTAL USER INSTRUCTIONS

Requesting CCH Instructor Certification Renewal

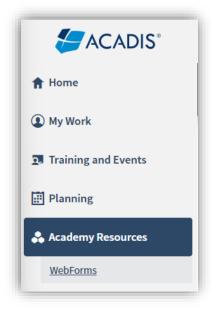
Start by logging into the North Carolina Justice Training & Certification Portal.

If you have ever been previously certified in NC as a CCH Instructor or Law Enforcement Officer, but have never accessed your Portal account, please email rhenderson@ncdoj.gov and include your full name, date of birth, and current email address. Please mention in the email that you are CCH Instructor and are trying to gain access to the Portal. **DO NOT CREATE A NEW ACCOUNT IN THE PORTAL.**

If you have never been certified as a CCH Instructor or Law Enforcement Officer in NC and don't have an account, you will need to click on the WebForms link in the lower right corner and follow the **New User Account** instructions first.



Once you've logged in, navigate to Academy Resources, then Find & Complete a WebForm.

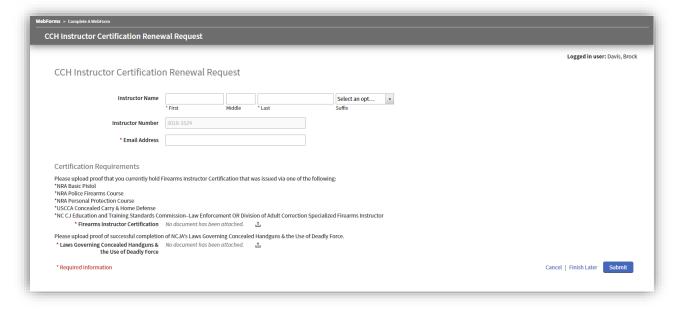


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Select CCH Instructor Certification Renewal Request from the list.



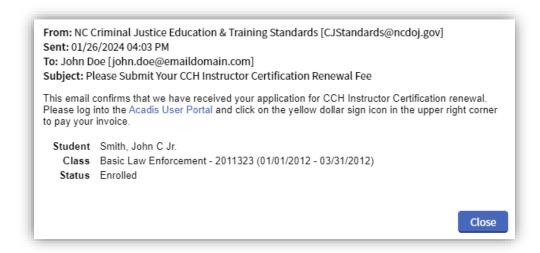
Complete the WebForm, being careful to upload the correct documentation by clicking on the dillink for each required item. Please note that your Instructor Number will auto-populate as shown below.



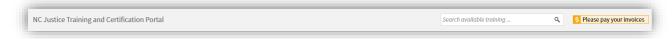
The next step is to watch your email. Once we have reviewed your application, we'll either reach out with questions or send you an email to let you know that you're ready to move on to the next step, which is logging into the North Carolina Justice Training & Certification Portal to pay your application fee.

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Below is an example of the email:



In your portal account you see a yellow "Please pay your invoices" link:



Click on the link to make the payment.

Once payment has been received and recorded, you will receive another email confirming the certification has been issued:

