You MUST Use Google Chrome or Microsoft Edge Browser DO NOT ATTEMPT TO DO THIS ON YOUR PHONE/TABLET

PORTAL USER INSTRUCTIONS

Purchasing CCH Certificates

Start by logging into the North Carolina Justice Training & Certification Portal.

If you have ever been previously certified in NC as a CCH Instructor or Law Enforcement Officer, but have never accessed your Portal account, please email <u>rhenderson@ncdoj.gov</u> and include your full name, date of birth, and current email address. Please mention in the email that you are CCH Instructor and are trying to gain access to the Portal. **DO NOT CREATE A NEW ACCOUNT IN THE PORTAL.**

If you have never been certified as a CCH Instructor or Law Enforcement Officer in NC and don't have an account, you will need to click on the WebForms link in the lower right corner and follow the **New User Account** instructions first.



Once you've logged in, navigate to Academy Resources, then Find & Complete a WebForm.



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Select CCH Certificate Request Form – For CCH Instructor Use Only from the list.

emy Resources				
lebForms				
WebForm 🔺	Description			
CCH Certificate Request Form – For CCH Instructor Use Only	Concealed Carry Handgun Instructors use this form to purchase blank CCH Certificates.			
CCH Instructor Certification Initial Application	Prospective Concealed Carry Handgun Instructors use this form to request initial certification issual			
CCH Instructor Certification Renewal Request	Current Concealed Carry Handgun Instructors use this form to request certification renewal.			

Complete the WebForm, being careful to upload the correct documentation by clicking on the ¹ link for each required item. Please note that your Instructor Number will auto-populate as shown below.

H Instructor Certification Renewal Request						
					Logged in user: Davis,	
CCH Instructor Certificatio	n Renewal Re	quest				
Instructor Name				Select an opt *		
	First	Middle	Last	Sumx		
Instructor Number	r 3018-3524					
* Email Address						
Certification Requirements						
Please upload proof that you currently hold F	irearms Instructor Cert	tification that	was issued via one of the	following:		
*NRA Basic Pistol *NRA Police Firearms Course						
*NRA Personal Protection Course *USCCA Concealed Carry & Home Defense						
*NC CJ Education and Training Standards Co	mmission–Law Enforce	ment OR Divi	sion of Adult Correction S	pecialized Firearms Instructor		
* Firearms Instructor Certification	No document has been	n attached.	<u>ئ</u>			
Please upload proof of successful completion	of NCJA's Laws Govern	ning Conceale	ed Handguns & the Use of	Deadly Force.		
* Laws Governing Concealed Handguns & the Use of Deadly Force	No document has beer	n attached.	Т			

The next step is to watch your email. Once we have reviewed your application, we'll either reach out with questions or send you an email to let you know that you're ready to move on to the next step, which is logging into the <u>North Carolina Justice Training & Certification Portal</u> to pay your application fee.

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Below is an example of the email:



In your portal account you see a yellow "Please pay your invoices" link:



Click on the link to make the payment.

Once payment has been received and recorded, you will receive another email confirming the certification has been issued:

From: NC Criminal Justice Education & Training Standards [CJStandards@ncdoj.gov] Sent: 02/12/2024 12:58 PM To: John Doe [john.doe@emaildomain.com] Subject: Your CCH Certificate Purchase Has Been Processed Your payment has been received and the CCH certificates you requested are on their way. Please don't hesitate to reach out with any questions. Class Public Safety Academy - Basic Training 101 Occurred 03/10/2014 - 03/15/2014