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October 9, 2018

Mark Zuckerberg, CEO
Facebook
1 Hacker Way
Menlo park, CA 94025

Re: Facebook Security Breach

Dear Mr. Zuckerberg:

The North Carolina Attorney General's office remains concerned about the security of Facebook's environment. Most recently, 50 million accounts were impacted when hackers exploited a security vulnerability on Facebook's site. This recent incident is particularly alarming given the amount of information available on Facebook, as well as the ability of people to use their Facebook account to log in to numerous other applications, and raises significant questions about Facebook's security.

Certain pertinent facts are still unclear, including the types of information compromised, whether impacted residents have been provided direct notice that their accounts could be viewed by hackers, and what remedial steps Facebook has taken in response to this incident. Accordingly, we are requesting that you provide answers to the following questions:

1. Please indicate the number of North Carolina consumers impacted by the Facebook breach.
2. Please describe all categories of information included in the Facebook profiles that were visible to the hackers.
3. Please describe in detail the facts and circumstances of the incident, including how and when Facebook learned of it, any vulnerability that was exploited, and Facebook's efforts to investigate and mitigate thereafter. In your response, please include a timeline indicating the progression of said events.
4. Please identify any and all safeguards in place to prevent unauthorized access to Facebook user profiles.

5. Please indicate whether Facebook has provided direct notification to the affected North Carolina residents, and if so, the date(s) on which notification was sent. In your response, please provide a copy of any exemplar notifications and/or media postings made by Facebook.
6. Please describe the steps Facebook has taken to protect the North Carolina residents' profiles affected by this incident and/or mitigate any harm to such residents.
7. Please indicate what law enforcement agencies have been contacted or are investigating this matter.
8. Please indicate whether Facebook has coordinated with other applications, and indicate which applications, to restrict the use of Facebook log in information allowing access to third party applications.
9. Please provide an outline of any plan, policies, and/or procedures that Facebook currently has in place, or is developing, to prevent the recurrence of such a breach and a timeline for implementing any such plans, policies or procedures.
10. Please provide copies of all privacy assessments and reports prepared by or for Facebook as required by the 2011 consent agreement with the Federal Trade Commission.

Please provide the requested information no later than October 22, 2018.

Thank you for your attention to this matter. We look forward to your responses to these questions. If you have any questions, feel free to contact me directly at 919-716-6013 or kdarruda@ncdoj.gov.



Kimberley A. D'Arruda
Special Deputy Attorney General

