North Carolina Address Confidentiality Program (ACP)

ACP is a free program administered by the N.C. Attorney General’s Office.

When the abuser doesn't know the victim’s location, this program helps victims by providing a substitute address and a mail-forwarding service.

The substitute address is the address of public record and can be used for state and local government services, a North Carolina driver's license and enrolling in a public school.

The mail forwarding service forwards the mail of a program participant that is received at the substitute address to their true residential address.

ACP keeps all participant information confidential at all times.

At the N.C. Department of Justice, we make fighting domestic violence, sexual assault, stalking, and human trafficking a priority. We’ve worked hard to enact tougher laws for abusers who commit these crimes and we’ve also worked to protect the rights of victims.

As part of these efforts, we created ACP to help victims who’ve moved away from their abuser keep their address confidential. Even after they’ve taken the initial steps to escape a dangerous situation, many survivors of abuse continue to live in fear. ACP is an important way to protect survivors and the families, and give them the peace of mind they need to move on with their lives.

Together, our efforts will make North Carolina safer for all of us.
WHAT ACP CAN DO FOR VICTIMS:

- Provide an additional layer of protection to increase overall safety.
- Provide a confidential address service to victims and their families regardless of where they live in North Carolina or how many times they move within the state.
- Provide a cost-free mail forwarding service.
- Provide an ACP Authorization Card that can be presented when an address is required.

ACP CANNOT:

- Keep the address of a victim who owns real property (house or land) in her/his name out of the public records.
- Require that private companies accept the ACP substitute address. *Note: Many private companies do accept the substitute address although they are not required to do so by law.*
- Provide legal advice or counseling services.
- Help a victim get a new name or social security number.
- Be a victim’s only safety plan. The ACP is only one part of a participant’s overall safety strategy.

IT’S EASY TO APPLY

Contact ACP for the location of the Domestic Violence/ Sexual Assault Program nearest you to begin the ACP referral process.

At the Domestic Violence/ Sexual Assault Program, meet with an ACP Application Assistant to begin these steps:

1. Develop an overall safety plan.
2. Discuss ACP guidelines and complete an application.
3. Submit your application to ACP for approval.
4. Receive an ACP authorization card and begin using your substitute address for all public records.

NC DEPARTMENT OF JUSTICE

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