



SCAMMER SCORECARD

April 2020

April in Review

In April, our office continued to review price gouging complaints received during the state of emergency. We have received more than 1,700 price gouging complaints on products including groceries, health products, cleaning products, sanitizers, and fuel. Charging too much in a time of crisis is against the law - report price gouging at ncdoj.gov/pricegouging or 1-877-5-NO-SCAM.

We're also seeing a rise in complaints that indicate the economic hardships North Carolinians are experiencing - in April, our top three consumer complaints were related to utilities, landlord-tenant issues, and credit concerns. As our office continues to learn about new COVID-19 scams, we share that information through consumer alerts - [sign up here](#).



45

Elder Fraud Complaints

\$233,670

Lost



525

2020 Total Count: 3693

Robocall Reports

Robocallers are continuing to use COVID-19 to try to take people's money. Watch out for callers impersonating government officials, selling phony health insurance, or offering fraudulent "easy money" to those out of work. Report them at ncdoj.gov/norobo or 1-844-8-NO-ROBO.



Be on the lookout for...

Data Breaches

More North Carolinians are working from home and learning remotely over the internet. Make sure your home technology is as secure as possible to prevent hackers and scammers from stealing your personal information. [Click here to learn how to update your internet router's firmware to repair vulnerabilities.](#)

Coronavirus Scams

As we face COVID-19, scammers are using fear to trick us into separating from our hard-earned money. Beware of calls/texts/emails/visits about any of the following:

- [Small business loan relief](#)
- [Assistance with recovery payments for individuals](#)
- [Messages claiming to be from relatives in need of money](#)
- [Pet adoption/sales](#)



If you or a loved one has been the victim of a scam, report it to our office:

ncdoj.gov/complaint or 1-877-5-NO-SCAM