



SCAMMER SCORECARD

June 2020

June in Review

In June, Attorney General Stein sued and won a temporary restraining order against a Chapel Hill contractor for allegedly running a residential contracting scheme that targeted elderly North Carolinians, many of whom suffer from age-related health issues and rely on fixed incomes. In one instance, a 76-year-old woman with dementia paid more than \$250,000 for home repair work that should not have cost more than \$45,000.

As in past months, our office has continued to see an increase in landlord-tenant, credit, and utility concerns due to pandemic-related financial hardships. In response, Attorney General Stein launched the Carolina Relief Plan, an effort for financial institutions to support customers and members. Bank of America and SECU have both joined the effort.

97

**Elder Fraud
Complaints**



\$310,290
Lost



642

2020 Total Count: 4,908

Robocall Reports

Robocallers may be impersonating contact tracers or health experts to get your financial information or sell unapproved products. Be skeptical of calls from people you don't know or whose identities you haven't verified. Report robocalls at ncdoj.gov/norobo or 1-844-8-NO-ROBO.



**Be on the
lookout for...**

Economic Impact Payment Debit Cards

Nearly 4 million people are receiving their \$1,200 federal economic impact payments via prepaid debit card in the mail.

Look out for mail from Money Network Cardholder Services and [learn more about what your payment will look like.](#)

Contact Tracing Scams



North Carolina has started its statewide manual contact tracing program through the COVID-19 Community Team. Contact tracing is critical to identifying people who may have contracted the virus and preventing further spread. [Learn more](#) about North Carolina's contact tracing process so you don't fall victim to contact tracing scams. Remember, contact tracers will never ask for financial information, Social Security numbers, or bank account information. And watch out for fraudulent [job postings](#) for contact tracers that appear to be from the NC Department of Health and Human Services.

**If you or a loved one has been the victim of a scam,
report it to our office:**

ncdoj.gov/complaint or 1-877-5-NO-SCAM