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September 11, 2023

David Cybulski
President
Klaussner Furniture Industries, Inc., d/b/a Klaussner Home Furnishings
405 Lewallen Road
Asheboro, NC 27205

Klaussner Furniture Industries, Inc.
C/O CT Corporation System
Registered Agent
160 Mine Lake Court, Suite 200
Raleigh, NC 27615

Mr. Cybulski:

I write in response to the recent announcement that Klaussner Home Furnishings (“Klaussner”) has terminated operations at its headquarters in Randolph County and its factories in Randolph and Montgomery Counties. The company has been a critically important employer in these communities for nearly 60 years. The company’s closure has had a devastating effect on the more than 880 workers who have lost their jobs, as well as on their families.

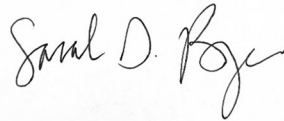
It is vital that everyone affected by this unexpected closure receives the resources necessary to make sure they can continue to support themselves, their families, and their communities. As you know, both the Department of Commerce, through Rapid Response services, and the local governments in Randolph and Montgomery Counties stand ready to provide assistance. I encourage you to work closely with these authorities to ensure that your former employees receive every available resource as quickly as possible.

Finally, I would remind you that Klaussner may have other ongoing obligations to North Carolinians. I hope that you will take care to treat North Carolina consumers—your loyal customers—equitably. It is also imperative that you ensure that your responsibilities to the environment are met at any sites

remain closed. In doing so, you should continue to work with my office, as well as the North Carolina Department of Environmental Quality, to the greatest extent possible.

I look forward to your company's collaboration in the coming weeks and months.

Sincerely,



Sarah G. Boyce
Deputy Attorney General & General Counsel

CC:

Jasmine McGhee, Director of Consumer Protection Division, N.C. Department of Justice

Phillip Woods, Director, Finance, Charities, and Utilities Section, Consumer Protection Division, N.C. Department of Justice

Brian Rabinovitz, Special Deputy Attorney General and Policy Litigation Counsel, Consumer Protection Division, N.C. Department of Justice

Secretary Machel Baker Sanders, N.C. Department of Commerce

Mary Elizabeth Wilson, General Counsel, N.C. Department of Commerce

Secretary Elizabeth S. Biser, N.C. Department of Environmental Quality

William Lane, General Counsel, N.C. Department of Environmental Quality