

Don't Fall For Robocalls



Attorney General
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The next time you receive a call from someone you don't know or from a number you don't recognize, follow these tips to avoid being scammed:

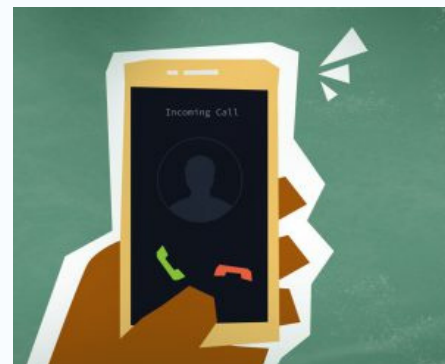
First, don't pick up! If you don't know who's on the other end, don't bother answering the phone.

If you do pick up and you're not sure if the call is real, hang up and call the office the robocaller claimed to be calling from (ex. Buncombe County Sheriff's Office). Look for the number listed on the office's website and contact them directly to ask if the call you received was legitimate.

Never give your bank account, credit card, or Social Security number to someone you don't know.

Do not press "1" or any other number. Just hang up. If a recording directs you to push a button for any reason, including to get your phone number taken off of the calling list, don't do it. Doing anything other than hanging up could actually wind up getting you added to more calling lists and may connect you to people who will continue to try to scam you.

Remember that a government agency will never call you to demand a payment or threaten arrest for failing to make a payment.



Add your number to the Do Not Call list at www.donotcall.gov. Legitimate businesses won't robocall you if your number is on the list.

If a business calls you, ask to be removed from their call list. If they are legitimate, they won't call you again.

If someone's giving you an offer that's 'now or never' or sounds too good to be true – be wary. It's probably a scam.

Legitimate businesses do not require you to pay them in gift cards – that's always a scam. Don't panic or feel pressured into giving your money or personal information away.

Scammers use fear tactics to try to get you to act without thinking. Take a step back and consider your situation – or talk to someone you know to get their thoughts.

You can report unwanted robocalls at www.ncdoj.gov/norobo, at www.fcc.gov, or at www.ftc.gov.